

DAVID NYAMAI, Head of NextGen Business Intelligence & Analytics Safaricom

My ambition is to create Efficiency and Control within business operations as well as deliver insights that drive business performance through the use of technology. My experience spans across the implementation, management and control of Enterprise Resource Planning systems and Analytics solutions.

I have extensive experience working in the Telecommunications, FMCG and Banking sectors. A key strength is my understanding of both Finance and Technology which has been useful in delivering business solutions through effectively using technology. This now includes using big data to proactively create insights into customer experience management.

I have over 14 years' experience working with Oracle ERP and Analytics solutions spanning from Oracle E-Business Suite v10 to release 12 as well as other Financial Systems.

Some of my key achievements have been:

- Leading the Implementation and management of one of the largest single instance Oracle E-Business Suite implementations, covering 49 modules for the largest Telecommunications Company in Kenya
- Leading the Implementation and management of Oracle E-Business suite for one of the largest banks in Kenya
- Defining and leading the implementation of the Analytics Strategy and Roadmap for the largest telecommunications company in Kenya.
- Leading the implementation of the largest Customer Experience Management Solution (Nokia CEMod) on the continent, leveraging on Big Data, for the largest Telecommunications Company in Kenya.